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January 27, 2014

Marlene H. Dortch, Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Room TW-A325  
Washington, DC 20554

**Re: EB Docket No. 06-36  
Annual 47 C.F.R. 642009(e) CPNI Certification for 2013  
Call One Inc.**

Dear Ms. Dortch:

Pursuant to Section 64.2009(e) of FCC rules, submitted herewith on behalf of Call One Inc., is the carrier's 2013 CPNI certification with accompanying statement.

Should any questions arise regarding this submission, please contact the undersigned.

Sincerely yours,

\_\_\_\_\_/s/\_\_\_\_\_  
\_\_\_\_\_

Glenn S. Richards

Enclosure

cc: Best Copy and Printing, Inc.

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**  
**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for **2014** covering the prior calendar year **2013**.

1. Date filed: **January 27, 2014**
2. Name of company covered by this certification: **Call One Inc.**
3. Form 499 Filer ID: **803805**
4. Name of signatory: **Chris Surdenik**
5. Title of Signatory: **President**
6. Certification:

I, Chris Surdenik, certify that I am an officer of the company named above and, acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. §64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, in the court system, or at the Commission) against data brokers in the past year.

The company has not received any customer complaints in the last year concerning the company's unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. §1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: \_\_\_\_\_

Chris Surdenik, President  
Call One Inc.

**Attachments:** Accompanying Statement explaining CPNI Procedures

## **DESCRIPTION OF CPNI OPERATING PROCEDURES AND POLICIES**

Call One Inc. (“COI” or the “Company”) maintains the security of CPNI. The Company has security measures in place to protect this data from external attacks to its website and improper verbal requests for data via personal contact with COI’s customer care. COI’s web portal allows customers to view traffic data. The web portal has login/password security and uses encryption to ensure the security of this information. The web portal limits customers to accessing their specific data only. The Company has procedures in place that allow only customers of record to obtain specific call detail information. The company’s employees have been trained in the proper use of CPNI and the Company will enforce strict disciplinary measures for employees that misuse or mishandle CPNI. COI does not provide CPNI to any third parties and does not sell CPNI.